

**Package Contents:**

Device/ Quick Start Guide  
(Note: Battery not included.)

**Specifications:**

- Product Name: MA100 Eye Massager
- Battery Type: 1 x AAA battery
- Dimension: 20 x 18 x 135 mm
- Weight: 20g (excluding battery)

**Made in China**

# Ionic Eye Massager

**MA100**

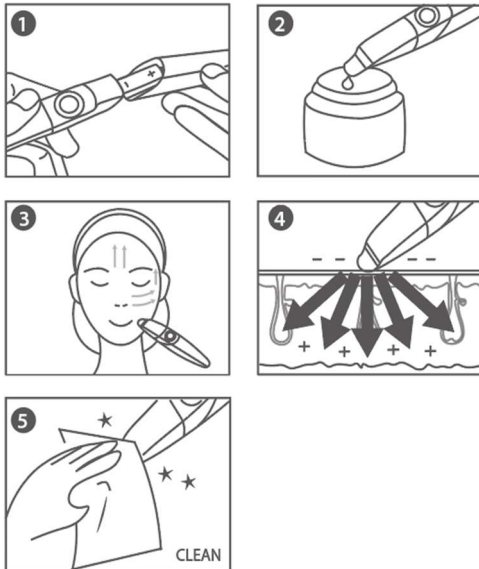


**How to use.**

1. Insert 1 x AAA battery
2. Apply cream of your choice to skin directly or with the spatula.
3. Ensure that you hold the MA100's ion plate and use the spatula to massage the cream into your skin. The ionization automatically starts, that enables nutrients to penetrate deep into your skin. Moisten skin with water or nutrients if MA100 does not vibrate. Vibration is not activated if the skin is too dry.
4. Do a quick 1 min treatment anywhere, 2 x per week for reduced wrinkles and dark circles, and relaxation of tired eyes.
5. Wipe the spatula with a dry clean cloth after each use. No need switch on or off device. It stops by itself if nobody touches it.



For more information, visit  
[www.miluxy.com.au](http://www.miluxy.com.au) / [www.miluxy.co.nz](http://www.miluxy.co.nz)



Revision: MAU R01 (11/2017)

**Trademarks**

All brand and product names are trademarks or registered trademarks of their respective companies.

**Notes**

Not all models are available in all regions. Depending upon the specific model purchased, the colour and look of your device and accessories may not exactly match the graphics shown in this document. Product features and specifications are subject to change without any notice.

**Regulatory information**

Marking labels located on the exterior of your device indicate the regulations that your model complies with. Please check the marking labels on your device and refer to the corresponding statements in this section. Some notices apply to specific models only. The user needs to switch off the device when exposed to areas with potentially explosive atmospheres such as petrol stations, chemical storage depots and blasting operations.

## Quick Start Guide & 1 Year Warranty Information

**Australia & New Zealand**

For more information, visit  
[www.miluxy.com.au](http://www.miluxy.com.au) / [www.miluxy.co.nz](http://www.miluxy.co.nz)



In addition to the user manual, this document contains the following terms that apply to your use of your MiLuxy product: Privacy Notice; and 1-year limited warranty. The 1-year limited warranty applies separately to your use of the product, and should be read independently of the other terms contained in the user manual.

**Safety precautions**

The following persons should avoid use of this product: persons with heart disease, fever, infectious disease, malignant tumour, pregnancy, atopic dermatitis, particular sensitive skin, acute illness, blood pressure disorder, tubercular disease, facial neuralgia, haemophilia, blood vessels expansion due to long time use of steroid hormones, liver function disorder. Children and the elderly shouldn't use this product without supervision. Do not use this product on the following areas: wound sites; mucosal regions such as inside mouth; areas with pimples or skin rash, sensitivity or itching regions where metal, plastic or silicone etc is embedded under skin. Never wash or splash this product with water. Do not use during bath or shower. Stop using if there is any disorder with your skin after use, or abnormality with the product. Keep this product away from environments with fire, high temperature, high humidity or radio frequency (such as microwaves). Test device on the inside of your wrist, neck or back side of ears to see if any irritation occurs.

**About Power Adapter**

- Selected products are supplied with a USB Power Adapter.
- Do not use the USB Power Adapter in a high moisture environment. Never touch the Vehicle Power Adapter when your hands or feet are wet.
- Allow adequate ventilation around the USB Power Adapter when connected to the device. Do not cover the USB Power Adapter with paper or other objects that will reduce cooling. Do not use the USB Power Adapter while it is inside a carrying case
- Connect the USB Power Adapter to a proper power source. The voltage requirements are found on the product case and/or packaging.
- Do not use the USB Power Adapter if the cord becomes damaged.
- Do not attempt to service the unit. There are no serviceable parts inside. Replace the unit if it is damaged or exposed to excess moisture.

**About the Rechargeable Battery**

- CAUTION! Selected products contain a non-replaceable internal Lithium Ion battery. The battery can burst or explode, releasing hazardous chemicals. To reduce the risk of fire or burns, do not disassemble, crush, puncture, or dispose of in fire or water. Caution! Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.
- Replace only with the same or equivalent type recommended by the manufacturer.
  - The battery must be recycled or disposed of properly.
  - Use the battery only in the specified equipment.
  - Battery clause safety information.

**Caring for your device**

- Taking good care of your device will ensure trouble-free operation and reduce the risk of damage.
- Keep your device away from excessive moisture and extreme temperatures.
  - Avoid exposing your device to direct sunlight or strong ultraviolet light for extended periods of time.
  - Do not place anything on top of your device or drop objects on your device.
  - Do not drop your device or subject it to severe shock.
  - Do not subject your device to sudden and severe temperature changes. This could cause moisture condensation inside the unit, which could damage your device. In the event of moisture condensation, allow the device to dry out completely before use.
  - Never clean your device with it powered on.
  - Never attempt to disassemble, repair or make any modifications to your device. Disassembly, modification or any attempt at repair could cause damage to your device and even bodily injury or property damage and will void any warranty.
  - Do not store or carry flammable liquids, gases or explosive materials in the same compartment as your device, its parts or accessories.
  - Overheating may damage the device.

**Privacy Notice**

MiLuxy Australia's privacy policy contains information about how a customer may exercise their rights under the foregoing sentence, how a customer may complain about any breach of privacy laws or applicable codes, and how MiLuxy will deal with such a complaint. MiLuxy's privacy policy is available at [www.miluxy.com.au/privacy](http://www.miluxy.com.au/privacy) or [www.miluxy.co.nz/privacy](http://www.miluxy.co.nz/privacy). "In this Privacy Notice, the term "MiLuxy Australia" means MITAC Australia Pty Ltd (an entity registered in Australia and New Zealand and trading as MiLuxy Australia, Mitac Professional Solutions, Magellan GPS Technology, MIO TECHNOLOGY and MILUXY TECHNOLOGY.

**1-year limited warranty**

**1. Scope.**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law and the New Zealand Consumer Guarantees Act 1993. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. This warranty is given by MITAC Australia Pty Ltd ("MiLuxy"), in Australia and New Zealand.

**2. Warranty.**

Apart from any rights that you may have because of the Consumer Guarantees (as defined below), MiLuxy warrants to the original end-user retail purchaser from an authorized MiLuxy dealer that this product will be free from defects in material and workmanship and (where a User Manual is provided) will substantially conform to the specifications and descriptions in the User Manual for the Warranty Period. The "Warranty Period" is one year from the date of original retail purchase in Australia and New Zealand, as supported by a complete, legible and dated copy of the original sales receipt.

**3. Exclusions and Limitations.**

This section sets out exclusions and limitations which apply to the warranty. It does not affect the rights of any person under the Consumer Guarantees (as defined below). This warranty does not cover any non-rechargeable batteries, finishes, service performed or attempted by anyone other than an authorised MiLuxy Service Centre, installations or defects caused by improper installation, any products, components or parts not manufactured by MiLuxy, any claim in relation to infringement of any patent, trademark, copyright or other proprietary right, including trade secrets, any damage or failure of the product caused by shipping, misuse, tampering, abuse, negligence, wear and tear in excess of that expected from normal consumer use, unauthorised attachments or modification, failure to maintain as recommended, electrical discharges (including lightning), exposure to water (except as otherwise stated in the User Manual), moisture or liquids, proximity or exposure to heat, disasters such as fire, flood, wind, and lightning, or failure of availability or reliability of any external resource necessary or useful for the product's operation. Improper or incorrectly performed maintenance or repair, commercial use, or alteration or removal of any serial number or the opening, dismantling or repair of this product by anyone other than an authorised MiLuxy Service Centre each will void this warranty.

**4. Remedies and How to Obtain Warranty Service.**

If the product is defective or fails to conform with the warranted specifications, and you send the product and all other required information and materials to MiLuxy, or return it to the retail outlet from which it was purchased, on or before the last day of the Warranty Period (refer to process at 1 to 3 below), MiLuxy will repair or replace (at MiLuxy's option) the product. This is your remedy for defective or non-conforming products under MiLuxy's warranty. You may have other rights or remedies under applicable laws (including under the Consumer Guarantees, as defined below).

To obtain your warranty service:

- Contact MiLuxy to obtain a Return Materials Authorization number (RMA). You can reach MiLuxy using the Contact Details outlined at 3 below or through your authorized MiLuxy dealer.
- Pack the product, a copy of your dated purchase receipt, your address and telephone number, and any other information MiLuxy requests as part of the return authorization process (such as any return authorization form you receive) in sturdy packing material.
- Ship the product and the other required items to MiLuxy at the address specified in the RMA Authorization number, or return it to the retail outlet from which it was purchased, on or up to the end of the Warranty Period. You should retain proof of shipping to evidence the date of shipment.

Please send the item by registered post for tracking purposes.

Contact Details:

In Australia: MITAC Australia Pty Ltd  
[www.miluxy.com.au](http://www.miluxy.com.au)  
 support@miluxy.com.au

In New Zealand: MITAC Australia Pty Ltd  
[www.miluxy.co.nz](http://www.miluxy.co.nz)  
 support@miluxy.co.nz

When returning products, you must include:

Sender's name: \_\_\_\_\_  
 Sender's address: \_\_\_\_\_  
 Sender's phone: \_\_\_\_\_  
 Sender's email: \_\_\_\_\_

RMA number: \_\_\_\_\_

RMA number (compulsory - please contact the support number above for your RMA number). If an RMA is not obtained before sending the unit in for repair, the unit will be quarantined and this will add to the repair turnaround time by at least one week. You must pay for shipping and any insurance to get the product to MiLuxy at the applicable address. Except where otherwise provided by Consumer Guarantees (as defined below), you assume all risk of loss or damage to the product until it arrives at MiLuxy's address. MiLuxy will pay for ground shipping of the new or repaired product back to you at an address in the same country as the repair facility and assume all risk of loss or damage to the product until it arrives at the address you specify. You must request, and pay for, any different shipping method. Except where otherwise required by Consumer Guarantees (as defined below in this document), if MiLuxy reasonably determines that the product has not failed to meet the standards of the warranty, you will be liable for the cost of return shipment to you, MiLuxy may require payment of such costs before returning the product to you, and the risk of loss or damage will remain with you notwithstanding MiLuxy's possession of the product. The Warranty Period will stop running on the day you send the product to MiLuxy. The remainder of the Warranty Period will begin to run again when the repaired or replacement product arrives at the address you specify.

**5. Applicable Law.**

Where the product was acquired by the original retail purchaser in Australia, this limited warranty is governed by the laws of New South Wales. Where the product was acquired by the original retail purchaser in New Zealand, this limited warranty is governed by the laws of New Zealand.

**6. Consumer Guarantees**

**6.1 Interpretation.**

In this 1-year limited warranty:

- (a) "Australian Consumer Law" has the meaning given to that term in section 4 of the

Competition and Consumer Act 2010 (Commonwealth of Australia); (b) "Consumer" has the meaning given to that term in section 3 of the Australian Consumer Law, or section 2 of the New Zealand Consumer Guarantees Act 1993, as the context requires;

(c) "Consumer Guarantees" has the meaning given below; and (d) "PDH Goods or Services" means goods or services of a kind ordinarily acquired for personal, domestic or household use or consumption.

**6.2 Consumer Guarantees**

Under the Australian Consumer Law (and other similar legislation of Australian states and territories) and the New Zealand Consumer Guarantees Act 1993, certain statutory guarantees are conferred in relation to the supply of goods or services to a Consumer (Consumer Guarantees).

In addition to the warranty, you may also have other rights under the Consumer Guarantees which cannot be excluded, restricted or modified by agreement. This warranty does not exclude, restrict or modify the application of any condition, warranty, guarantee, right or remedy conferred by or implied under any provision of any statute where to do so would: (a) contravene that statute or (b) cause any part of this clause to be void.

Where you as a Consumer acquire goods and services to which this warranty relates:

- (a) subject to clause 6.3, in Australia or New Zealand, where the goods or services are PDH Goods or Services, the operation of the applicable Consumer Guarantees cannot be, and are not in this warranty, excluded, restricted or modified; or
- (b) in Australia (or if Consumer Guarantees are otherwise conferred in relation to those goods and services by Australian law), where the goods or services are not PDH Goods or Services, MiLuxy limits its liability for a failure to comply with any Consumer Guarantee (other than where to do so would otherwise cause all or part of this clause to be void) to (at MiLuxy's option): (i) in the case of goods, repairing or replacing the goods or paying the cost of having the goods repaired or replaced; and (ii) in the case of services, re-supplying the services or paying the cost of having the services re-supplied, and MiLuxy does not exclude or limit the operation of the Consumer Guarantees under any other provision of this warranty or in any other manner and you agree it is fair and reasonable in all the circumstances for MiLuxy's liability to be so limited.

**6.3. Business Supplies in New Zealand**

In New Zealand, where both MiLuxy and you are 'in trade' and you are acquiring the goods and services for the purposes of a business, then both MiLuxy and you acknowledge and agree that the statutory guarantees and implied terms, covenants and conditions contained in the New Zealand Consumer Guarantees Act 1993 are excluded to the fullest extent permitted by law and do not apply, and MiLuxy does not exclude or limit the operation of the Consumer Guarantees under any other provision of this warranty or in any other manner and you agree it is fair and reasonable in all the circumstances for MiLuxy's liability to be so limited.

**7. Disclaimers and Other Provisions**

To the extent permitted by law and except for the Consumer Guarantees and the warranty described above, MiLuxy excludes all representations, guarantees, conditions, warranties rights and remedies, liabilities and other terms that may be conferred or implied by statute, general law or custom, in fact or otherwise except any guarantee, implied term or right conferred under any legislation (including the Australian Consumer Law and the New Zealand Consumer Guarantees Act 1993), the exclusion of which would contravene legislation or cause part or all of this clause to be void and the customer acknowledges that MiLuxy does not warrant that the operation of the product will be continuous or error-free. Except for liability for a breach of a Consumer Guarantee (a) MiLuxy will not, under any circumstances, be liable under the law of tort (including negligence), contract, or otherwise for any loss of profits or loss of data or any indirect or consequential loss or damage, however caused, arising out of or in connection with the product; (b) MiLuxy's aggregate liability for all claims arising out of or in connection with the product will be limited to the total amount actually and originally paid at retail by the customer for the product.

**8. Privacy Notice**

We collect the personal information you provide when you obtain this warranty and if you make a warranty claim to provide the warranty and any warranty service. We collect this information either directly from you or from the agent which handles our warranty claims. We may disclose your personal information to: (i) the agent which handles our warranty claims; (ii) our related companies, our employees and agents; (iii) anyone required or authorised by law; and (iv) anyone else you authorise. These recipients may be located overseas including in Australia, New Zealand, Taiwan, the USA, and the Philippines. Our policy on the collection, use and disclosure of your personal information is set out in our Privacy Policy available at <http://www.MiLuxy.com.au/Privacy>. Our policy contains details about how to access or correct the personal information we hold and how to complain about a privacy breach and how we will handle such a complaint.

**9. Disclaimer**

In the event of improvements to the product, and software, or in limited circumstances where events occur outside MiLuxy's control, specifications and documents may be subject to change without notice. While MiLuxy has taken reasonable care to ensure the accuracy of this document, due to circumstances outside of MiLuxy's control, MiLuxy cannot warrant this document is at all times error-free.

**10. Notes**

Not all models are available in all regions. Depending upon the specific model purchased, the colour and look of your device and accessories may not exactly match the graphics shown in this document. The screenshots and other presentations shown in this document are for reference only. They may differ from the actual screens and presentations generated by the actual product.